



Preview: Volunteer Feedback Survey

After an overseas assignment with HVO, all volunteers are requested to complete HVO's online Volunteer Feedback Survey (VFS). The VFS is a critical evaluation tool utilized by HVO to improve the organization of our projects, better meet the goals of each site, and improve the experience for both volunteers and your overseas colleagues.

Below is a preview of the VFS. Many volunteers find it helpful to review these questions prior to departure so they can better complete the survey upon their return. Please use this form as a reference and only submit your answers through the online form. When you are ready to complete the VFS after your assignment, please do so at www.hvknownet.org/VFS.

On-Site Activities & Teaching

On average, how many hours were spent each week doing clinical teaching/rounds, didactic teaching, preparing for talks/training, labs, etc?

During a week, how many people on average did you interact with through clinical and didactic training? How many were students, residents/those in advanced training, licensed practitioners, etc?

Do you feel you had enough time to teach? Did limited access to certain resources or technologies at the site limit your effectiveness?

What were the major *clinical* strengths and weaknesses at the site?

What lecture topics did you cover? Did you introduce new skills? What recommendations do you have for future volunteers in regards to topics or clinical skills that need to be strengthened or introduced?

Assessment of Site

What were the main health issues related to your specialty that you observed or dealt with clinically?

Did your activities meet the needs of the site?

Were there any social or cultural challenges that decreased your effectiveness? Was there any patient safety/ethical issues that you encountered or think could be better addressed?

Other

Was the site prepared for your visit? Did you feel welcomed and appreciated?

Did you understand the project goals and expectations prior to your trip and did they prove accurate?

Is there a particular story, person or moment that crystallized the experience for you?

Any general feedback on how to improve the orientation process, volunteer's experience, or project.