



Rita Feinberg Fellowship Quality Assurance – Thimphu, Bhutan

Goals: The volunteer will work directly with the Chief Program Officer of the Quality Assurance and Standardization Division, Ms. Jigme Choden, at Jigme Dorji Wangchuck National Referral Hospital (JDWNRH) in Thimphu, Bhutan. The primary focus of this volunteer fellowship is to assist Ms. Choden and JDWNRH as they prepare to apply for hospital accreditation through the National Accreditation Board for Hospitals and Healthcare Providers. The specific goals of this fellowship include:

1. Consult on the development of standardized clinical protocols, policies and/or procedures consistent with administrative goals of improving patient safety, and documenting their official implementation into hospital/departmental requirements
2. Consult and assist with the development and implementation of formal clinical audits to demonstrate evidence of clinical protocol implementation, and administrative/clinical collaboration to become a high reliability organization
3. Review and provide guidance on necessary steps for accreditation in alignment with the requirements and accreditation process of the National Accreditation Board for Hospitals and Healthcare Providers.

JDWNRH Background: HVO has been working with JDWNRH for over 20 years on numerous projects, across multiple health special-ties. However, health care administration and quality assurance is a relatively new area of collaboration for HVO and JDWNRH. The volunteer will be in a unique position to provide critical mentorship and consultation to Ms. Jigme Choden and her team as they take critical steps to improve quality assurance practices and assist the hospital to successfully prepare and meet quality standards to receive accreditation.

Volunteer Requirements: A licensed health care provider with extensive experience in preparing for hospital accreditation by The Joint Commission (or other international equivalents). Experience specifically in quality assurance and the development of clinical protocols and auditing procedures to align with accreditation standards is important.

Length and Preferred Dates: 6 month placement, to be scheduled as soon as possible

For more information, contact April Pinner (a.pinner@hvousa.org)

Fellowship Background: Health Volunteers Overseas (HVO) is a registered non-for-profit organization committed to improving the availability and quality of health care in resource-scarce settings through the education, training and professional development of the health workforce. The core of HVO's model and activities rely on the utilization of short-term volunteers. However, HVO recognizes there are unique and critical needs at many of our partner institutions which are most effectively and sustainably addressed through the placement of a long-term volunteer. The Rita Feinberg Fellowship has been established to enable HVO to better meet these needs of our partner institutions and provide financial support to volunteers willing to commit to assignments of 3-6 months in length.

The fellowship will cover the volunteer's airfare and housing costs as well as any assignment related costs such as visa, medical/nursing council registration, etc. In addition, the volunteer will receive a modest stipend to cover food, transportation and other incidental costs while on assignment (variable based on location).